

Booking Terms & Conditions

Morii Expeditions · Last updated: August 2026. These terms apply to all bookings made with Morii Expeditions.

1. About these terms

These Booking Terms & Conditions ("Terms") govern the booking of any journey, expedition, event or experience ("Experience") offered by Morii Expeditions ("Morii Expeditions", "we", "us"). They form a binding agreement between you (the person making the booking, on behalf of yourself and any guests included in your booking) and Morii Expeditions. If anything in these Terms is unclear, please contact us before booking at info@moriexpeditions.com.

2. Booking & payment

A booking is only confirmed once we have received your payment (or, for by-request Experiences, once we have confirmed availability and received payment of the amount or deposit stated). Payments are processed securely by our payment provider, Stripe. Prices are shown in euro (EUR) and include the items expressly listed for that Experience; anything not listed is not included.

By completing payment you confirm that the information you provide is accurate and that you are authorised to make the booking for everyone named in it.

3. What your booking includes

Your booking covers only the Experience and the inclusions described on the relevant page at the time of booking. Unless stated otherwise, your booking does **not** include flights, airport or other transfers, travel to and from the Experience, personal expenses, visas, or travel and cancellation insurance. You are responsible for arranging these yourself.

4. Travel arrangements & insurance

You are responsible for arranging your own travel to and from each Experience, including flights and accommodation not expressly included. **We strongly recommend that every guest takes out comprehensive travel and cancellation insurance** at the time of booking their travel, covering (among other things) trip cancellation, curtailment, delays, medical costs and personal belongings.

Morii Expeditions is not responsible for, and cannot reimburse, the cost of any travel or services you book separately with third parties (for example flights, trains or hotels), including where an Experience is later changed or cancelled. Appropriate insurance is intended to protect you in these situations.

5. Changes or cancellation by you

If you need to change or cancel your booking, please contact us as soon as possible at info@moriexpeditions.com. Because places are limited and arrangements are made in advance, **tickets are non-refundable**. With our prior agreement, your place may be

transferred to another guest. This is one of the reasons we recommend taking out cancellation insurance when you book. Any statutory rights you have as a consumer are not affected by this clause.

6. Changes or cancellation by Morii Expeditions

Occasionally we may need to change or cancel an Experience, for example due to circumstances beyond our reasonable control, insufficient participation, or reasons of safety. If we cancel an Experience, or make a significant change that you do not accept, we will offer you either a suitable alternative Experience, or a **credit voucher for the full amount you have paid to Morii Expeditions**, valid towards a future Morii Expeditions Experience.

The voucher reflects the sums paid directly to us. It does not cover, and we are not able to reimburse, the cost of any travel or other services you have booked separately with third parties, such as flights or hotels, even where an Experience is changed or cancelled. This is why we strongly recommend comprehensive travel and cancellation insurance. Your mandatory statutory rights as a consumer are not affected.

7. Circumstances beyond our control (force majeure)

We are not liable for any failure or delay in providing an Experience caused by events beyond our reasonable control, including but not limited to extreme weather, natural events, fire, epidemic or pandemic, government action or restrictions, strikes, acts of terrorism, or the failure of third-party suppliers. Where such events occur, section 6 applies to any voucher for amounts paid to us.

8. Your responsibilities, health & conduct

You are responsible for ensuring you and your guests are fit to take part in the Experience, hold valid travel documents, and inform us of any medical, dietary or accessibility needs in advance. We may decline participation, without refund, where a guest's behaviour endangers the safety or enjoyment of others, or where a guest fails to meet reasonable requirements communicated to them.

9. Liability

Nothing in these Terms limits our liability for death or personal injury caused by our negligence, for fraud, or for anything that cannot lawfully be limited. Subject to that, our total liability to you in connection with a booking is limited to the amount you have paid to Morii Expeditions for the relevant Experience. We are not responsible for the acts or omissions of independent third-party suppliers.

10. Your details & privacy

We use the details you provide to arrange and deliver your Experience and to contact you about it. We handle your information in line with applicable data protection law. To learn more about how we use your data, please contact info@moriexpeditions.com.

11. Governing law

These Terms are governed by the laws of Switzerland, and any disputes will be subject to the competent courts of Switzerland, without affecting any mandatory consumer rights you may have in your country of residence.

12. Contact

Questions about these Terms or your booking? Email us at info@moriexpeditions.com.